

Assessing Knowledge, Attitude and Practice of Health Care Providers on Integration of Sexual Reproductive Health and HIV Services in Oyo State, South West, Nigeria

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Abstract

Integration of sexual reproductive health (SRH) and Human Immunodeficiency Virus (HIV) services is very poor in Nigeria, but it is very important because of its benefit to both the clients and the health care providers. However, successful implementation of integration of SRH and HIV services depends a great deal on adequate awareness, knowledge, positive attitude and best practices of all personnel involved in the system. Respondents from 65 health facilities were selected from 20 Local Government Areas in the three Senatorial Districts in the state. Their knowledge, attitude and practice towards the integration of SRH and HIV services programme were assessed. Findings showed that health care providers are adequately aware and also have average knowledge of the integration system. But there is capacity gap identified among the respondents in the area of training and documenting program activities. Also they generally exhibit positive attitude towards the programme but perform most of their service delivery with poor motivation under fairly comfortable working environment. It is recommended amongst others for the system to be very effective, there should be training and retraining programs for the personnel in the health facilities. This will hopefully enhance their skills thus enabling them perform all core integrated services successfully to clients.

Keywords: Assessing; Knowledge; Attitude; Practice; Integration; SRH; HIV; Health Care Providers; Oyo State; Nigeria.

Introduction

There has been a surge in the recognition among the international aid community that global improvement in the health of the people depends greatly upon adequate awareness, knowledge, positive attitude, good practices and complete understanding of all different aspects of the background upon which public health intervention programmes such as the integration of Sexual Reproductive Health and HIV services are implemented (Chinomnso et al, 2012).

Information of this type is typically gathered through different types of cross-sectional surveys on personnel directly involved in various health programmes implementation. Knowledge, Attitude and Practice (KAP) survey which is also known as Knowledge, Attitude, Behaviour and Practice (KABP) survey is the most popular and widely used survey (Nichter 2008).

The scale-up of HIV care and treatment services in sub-Saharan Africa has been followed by calls to address the wider health care needs of people living with HIV (PLWHIV), including their sexual reproductive health (SRH) needs. Both sexual and reproductive health (SRH) services and HIV programs in sub-Saharan Africa are typically delivered vertically, which means that clients see a different provider for each health service. Yet with over 80 percent of HIV infections sexually transmitted (Nihgov, 2013), addressing reproductive health and HIV together would better serve the needs of clients and health care providers in a more comprehensive, cost effective and efficient manner (Stover, 2006). The integration of HIV and SRH services was proposed as an important means to achieve this task as it has the potential to improve the uptake of either sexual reproductive health services, HIV services or both.

It is very plausible to integrate Sexual Reproductive Health (SRH) and Human Immunodeficiency Virus (HIV) infection services indices in a resource poor setting such as Nigeria (NPC, 2009).

The World Health Organization defined integration as the combination of different kinds of services or operational programmes to ensure maximized collective outcomes (WHO, 2004). Clients requiring

ISSN: 2520-3134



integrated services requires common needs and resources from the health system, therefore such services can be provided under same roof, by the same health care providers and during same working hours. There are many constraints in the health sector that may hinder the successful implementation of the objectives of SRH/HIV integration and reduced the pace and quality of services delivery. One of these constraints is the poor knowledge, attitude and practice of integration by the health care providers who are very critical to the success of the program as they have key roles to play in achieving the objectives of SRH/HIV integration (Bharat et al, 2007). This study is designed to assess the knowledge, attitude and practice of health care providers on SRH/HIV services integration in Oyo State in South-West Nigeria.

Statement of the problem

The integration of SRH and HIV services is poor in Nigeria but very necessary for the uptake of both services. However, one of the challenges facing the implementation of the integration is traceable to the level of the knowledge, attitude and practice (KAP) of health care providers towards it. The need to ensure functional and effective integration of SRH and HIV services justifies the assessment of the KAP of personnel towards integrated services.

Background of study area

The study area is Oyo State established in April 1976 from the defunct Western States of Nigeria. It is an inland state, lying between latitudes 07°46'N and longitudes 03°56'E, and covers approximately an area of 28,454 square kilometres. There are thirty three (33) Local Government Areas (LGAs) in the state, spread across three Senatorial Districts of Oyo Central, Oyo North and Oyo South, with Ibadan being the capital of the state (Oyostategovng, 2017).

Oyo State has a population of 5,591,589 people (Oyostategovng, 2017). Yoruba is the major language and ethnic tribe; although other Nigerian tribes are resident in the state. The people who reside in the State are of various social, intellectual, religious and cultural affiliations. The major occupations are trading, farming, artisanship, civil servants and private sector workers (Oyostategovng, 2017). This study is set to assess the knowledge, attitude and practice of health care providers on integration of SRH and HIV services in Oyo State. New findings from this research study would form a basis for additional training of health care providers thus enabling them to contribute adequately in the smooth implementation of the integration of SRH and HIV services.

The objectives of this study are:

- To determine the knowledge, attitude and practices of health care providers on integration of SRH and HIV services.
- To determine factors influencing knowledge, attitude and practices of health care providers on integration of SRH and HIV services.
- To come up with recommendations.

Literature review

In other to collect information for training of personnel and public health intervention programmes planning knowledge, attitude and practice (KAP) surveys are extensively employed. KAP surveys was first used in the field of family planning and population studies in the 1950s. It was then designed to measure the extent to which an obvious hostility to the idea and organization of family planning existed among different populations and to provide information on the knowledge, attitudes and practices on family planning that can be employed for programme justifications globally (Ratcliffe, 1976). However, it was in the 1960s and 1970s that the surveys was used in perceiving and understanding family planning in Africa (Schopper et al, 1993). Knowledge has been identified as a powerful tool for positive change in all aspects of human endeavor including the integration of SRH and HIV services. There are few literatures on KAP studies in Nigeria currently.

A study on KAP of health workers with regards to HIV/AIDS and the prevention of mother to child (PMTCT) transmission of HIV was done in Maiduguri that reveals that the knowledge of the health workers was good. In addition, the Nurses are also considered to have a poor attitude to people living with HIV/AIDS compared to Doctors and Medical Laboratory Scientists (Chama, Yahaya & Ajayi,

2007). Recent study by the researcher on the assessment of the knowledge and practice of prevention of mother to child transmission (PMTCT) of HIV documentation among health workers was carried out in Oyo State, the research showed that personnel have good knowledge and practice of documentation of PMTCT program activities (Tomori, 2016). Inadequate training may also undermine the objectives of SRH/HIV integration and reduce the pace and quality of services as the knowledge and skill of the healthcare providers carrying out integration services are affected. Training is an essential component of work schedule of staff as it keeps them abreast and afresh of both existing and new knowledge in their areas of expertise and general health knowledge. It can also be a source of motivation for staff so they could put in more effort (Adebimpe et al, 2013). Building the capacity of health personnel on integrated SRH and HIV services is thus very critical for the successful implementation of integrated services delivery.

Methodology

Study population

Those that participated in this study were frontline health care providers working on Sexual Reproductive Health and HIV services in any of the levels of care (primary, secondary or tertiary).

Study design

This research was a descriptive cross-sectional research design employed to assess the knowledge, attitude and practices of health care providers on integration of SRH and HIV services.

Sample size determination

The sample size for the cross-sectional part of the quantitative phase of this study was estimated using the formula for calculating sample size for estimating the prevalence of a knowledge, disease or health condition in a population (Lu Ann, 2015).

 $N = (Z_1-\alpha/\partial)^2 x \ p \ (1-p)$ Where N = Minimum sample size, $Z_1-\alpha$ (Confidence coefficient) = 1.96 (corresponding to 2-sided 5% level of significance), ∂ (Width of the interval) = 0.05

P=50% (Prevalence healthcare providers with good KAP in a population, since prevalence in previous studies was not known 50% was chosen). Thus, $N=(1.96/0.05)^2(0.50 \text{ x } 0.50)=384$. However, 414 healthcare providers participated in the study to allow for 10% non-response.

Inclusion criteria

All consenting healthcare providers working health facilities carrying out integration of Sexual Reproductive Health and HIV services.

Sampling technique

A multistage sampling technique was used to select respondents for this study. A sampling frame was generated that was stratified into three levels of care. Simple random balloting was used to select two (2) tertiary hospitals out of the three available through balloting. The secondary facilities were further stratified through random sampling by balloting to select six (6) health facilities across the three senatorial areas. Simple random sampling by balloting was used to select fifty seven (57) primary health facilities in the selected local government areas (LGAs) across the state. In the selected facilities, consecutive sampling was carried out to select participants who met the inclusion criteria.

Instrument for data collection

A structured, pre-tested, interviewer-administered questionnaire was used to collect the data for the cross-sectional study of the quantitative phase. The questionnaire was developed from review of relevant literatures (articles, journals, websites and books), and inputs from the findings of the interviews conducted in the qualitative phase of this study. The questionnaire was available in English Language only, since all the respondents were educated and could understand English perfectly.

ISSN: 2520-3134

Validation of instruments

To validate the questionnaire, pre-test was done among healthcare providers in facility that was not part of the selected facilities in different location but within the study setting.

Procedure for data collection

The questionnaire was an interviewer-administered. Prior to administration of questionnaire, verbal informed consent was obtained from each participant following a detailed description of study procedure; privacy of participants and confidentiality of information was ensured during field work.

Data management and data analysis

All questionnaires were numbered for the purpose of tracking. After each day's data collection, the questionnaires were sorted and kept in a safe place for confidentiality. The obtained data was then entered into the Statistical package for Social Sciences (SPSS) version 21. Data dictionary was developed for questions in the questionnaire, to aid proper analysis. Frequency tables were generated for the various variables. Composite scores were computed for each participant in the different domains; Knowledge, Attitude and Practice. Means of these scores were calculated per domain.

Ethical considerations

Ethical approval to conduct this study was obtained from the Oyo State Ministry of Health Ethical Research Committee, Ibadan.

Confidentiality of data

All identifiers which could be linked to particular respondents were not included in data collection. All information collected was securely kept to ensure the safety and privacy of respondents.

Results

Assessing knowledge attitude and practice of health care provider on SRH/HIV services integration

Table 1. Socio-demographic characteristics of the respondents (n=414)

	Frequency (n)	Percent (%)
Type of facility		
Public	384	92.8
Private	30	7.2
Age group		
30 years and below	114	27.5
31-40years	139	33.6
41-50years	116	28.0
51-60years	45	10.9
Sex		
Male	83	20.0
Female	331	80.0
Religion		
Christianity	306	73.9
Islam	108	26.1
Ethnicity		
Yoruba	400	96.6
Igbo	9	2.2
Hausa	3	.7
Others	2	.5
Designation		
Medical Doctor	24	5.8
Nurse/Midwife	135	32.6

CHEW	103	24.9	
СНО	44	10.6	
Record/Data Officer	33	8.0	
Health Assistant	50	12.1	
Others	25	6.0	

Results from the background characteristics shoes that a larger majority of 92.8% of the respondents are from public health facilities. The age group with the majority of respondents (33.6%) is 31-40 years. The participants are 80.0% female mostly Christian Yoruba ethnic group. 32.6% of the respondents are Nurse/Midwife by designation.

Knowledge of health care providers on integration of Sexual Reproductive Health and HIV services

Table 2. Distribution of items of knowledge of health care providers on integration of sexual reproductive Health and HIV services

Total und III v bel v		
Items	Frequency (n)	Percent (%)
Integration of sexual reproductive health (SRH)		
and HIV services means providing both services		
under the same facility, at the same time and by		
the same health care provider?	40	40.4
No	43	10.4
Yes	371	89.6
List the name of family planning methods you		
have heard of?		
Pills	376	90.8
IUCD	375	90.6
Injection	372	89.9
Condom	363	87.7
Others (Implant, Vasectomy, etc.,)	194	46.9
In your understanding, is it suitable for a HIV		
positive woman to use different available family		
planning methods?		
No	141	34.1
Yes	273	65.9
If yes, why?		
It protects from unintended pregnancy	231	55.8
It protects from sexually transmitted infections	172	41.5
I don't know	2	.4
In what ways is integration between SRH and		
HIV is beneficial?		
Improved access to and uptake of key HIV and SRH	317	76.6
services		
Better access of HIV patients to SRH services	302	72.9
Improved coverage of vulnerable population	255	61.6
Greater support for dual protection	264	63.8
Improved quality of care	256	61.8
Ensure program effectiveness and efficiency	199	48.1
Have you been trained on how document the		
integration SRH and HIV services?		
No	181	43.7
Yes	233	56.3

ISSN: 2520-3134

Which tools do you use for SRH and HIV services? HIV client intake form 192 46.4 Family planning register 135 32.6 Health facility monthly summary form 35.5 147 What day of the month does your facility submit their report? 5th to 7th of subsequent month (*Right*) 187 45.2 Other dates 227 54.8 What indicators are being used to capture integration between SRH and HIV services? HIV clients receiving SHR services 113 50.0 SRH clients receiving HIV services 24.8 56 Both 25.2 57

89.6% of the respondents from the table above understood integration of SRH and HIV services. Most of them are knowledgeable on family planning and are conversant with their importance. Participants recognized the benefits of integration, however only 56.3% of them have been trained. Their understanding of documentation of integration of SRH and HIV services is weak from the study. 45.2% of respondents knew the right date for the submission of their monthly report and only 25.2% rightly picked the indicators needed to capture integrated services.

Table 3. Levels of knowledge of health care providers on integration of sexual reproductive health and HIV services

Knowledge	Frequency	Percent
Low	98	23.7
Average	222	53.6
High	94	22.7
Total	414	100.0

From the table above respondents have an average level of knowledge (53.6%).

Attitude of health care providers on integration of Sexual Reproductive Health and HIV services

Table 4. Distribution of items of attitude of health care providers on integration of sexual reproductive health and HIV services

Items	Frequency (n)	Percent (%)
In the past few months have you spoken to		
anyone about SRH/HIV services		
integration?		
No	63	15.2
Yes	351	84.8
If yes, who did you speak to?		
Health worker	23	5.6
Clients	299	72.2
Both health workers and clients	24	5.8
Other	5	1.2
Never spoken	63	15.2
Have you ever discouraged or encouraged		
anyone from using integration SRH/HIV? Encouraged	351	84.8

Discouraged	9	2.2	
Neither	54	13.0	
Reasons for encouragement:			
It is reliable	250	60.4	
It is cost effective	38	9.2	
It is both reliable and cost effective	58	13	
Others	5	1.2	
Never encouraged anyone	63	15.2	

The table above showed that the respondents have good attitude towards integration.

Table 5. Categories of attitude of health care providers on integration of sexual reproductive health and HIV services

Attitude	Frequency	Percent	
Negative	94	22.7	
Positive	320	77.3	
Total	414	100.0	

77.3% of participants showed positive attitude towards integration of SRH and HIV services

Practices of health care providers on integration of Sexual Reproductive Health and HIV services

Table 6. Distribution of items on practice of health care providers on integration of sexual reproductive health and HIV services

Items	Frequency (n)	Percent (%)
Is your facility providing integrated services for		
HIV and SRH?		
No	31	7.5
Yes	383	92.5
How does your facility offer SRH services within		
HIV counselling and testing services		
Located in the same service site within the same	266	64.3
facility		
Referred to a different service site within the same	104	25.1
facility		
Referred to another facility	44	10.6
When a client is referred to your facility, when		
does she access the integration services?		
Always on the same day	310	74.9
Sometimes on the same day	57	13.8
Rarely on the same day	17	4.1
I don't know	30	7.2
Does the patient pay for SRH and HIV		
integrated services in the past 12 months before		
the study?		
Yes	86	20.8
No	328	79.2
In the past 12 months, was there ever a time in		
your facility when rapid test kits for HIV		
counselling and testing were unavailable due to		
stock-outs?		
Yes	98	23.7
No	316	76.3

ISSN: 2520-3134

In the past 12 months, was there ever a time in your facility when family planning commodities were unavailable due to stock-outs?

Yes	70	16.9
No	344	83.1

The table above showed that there are best practices by the participants in their delivery of integrated services.

Table 7. Classifications of practices of health care providers on integration of sexual reproductive health and HIV services

Practices	Frequency	Percent
Bad	146	35.3
Good	268	64.7
Total	414	100.0

The practices of health care providers on integration of SRH and HIV services is good (64.7%). **Association between Designation and Knowledge, Attitude and Practice**

Table 8. Chi-square test showing association between designation and knowledge, attitude and practice of integration

		integration			
	KNOWLE	EDGE			
DESIGNATION	Low	Average	High	Chi-Square	P-Value
Medical Doctor (%)	2 (8.3)	18 (75.0)	4 (16.7)	11.549	0.483
Nurse/Midwife (%)	31 (23.0)	72 (53.3)	32 (23.7)		
CHEW (%)	29 (28.2)	51 (49.5)	23 (22.3)		
CHO (%)	8 (18.2)	27 (61.4)	9 (20.5)		
Record/Data Officer (%)	6 (18.2)	19 (57.6)	8 (24.2)		
Health Assistant (%)	17 (34.0)	21 (42.0)	12 (24.0)		
Others (%)	5 (20.0)	14 (56.0)	6 (24.0)		
	ATTITUD	E			
DESIGNATION	Negative		Positive	Chi-Square	P-Value
Medical Doctor (%)	11 (45.8)		13 (54.2)	21.176	0.002
Nurse/Midwife (%)	39 (28.9)		96 (71.1)		
CHEW (%)	14 (13.6)		89 (86.4)		
CHO (%)	7 (15.9)		37 (84.1)		
Record/Data Officer (%)	9 (27.3)		24 (72.7)		
Health Assistant (%)	6 (12.0)		44 (88.0)		
Others (%)	8 (32.0)		17 (68.0)		
	PRACTIC	EE			
DESIGNATION	Bad		Good	Chi-Square	P-Value
Medical Doctor (%)	14 (58.3)		10 (41.7)	13.911	0.031
Nurse/Midwife (%)	48 (35.6)		87 (64.4)		
CHEW (%)	31 (30.1)		72 (69.9)		

CHO (%)	11 (25.0)	33 (75.0)
Record/Data Officer (%)	10 (30.3)	23 (69.7)
Health Assistant (%)	18 (36.0)	32 (64.0)
Others (%)	14 (56.0)	11 (44.0)

Results from table 8 above showed that there is no significant association between the designations of respondents and their knowledge on integration of HIV and SRH ($X^2 = 11.549$; p=0.483). Three quarter of the medical doctors (75%) only have an average knowledge of integration while only two of them (8.3%) have low knowledge. Highest knowledge of integration was observed among the junior cadre health workers like record data officer and health assistant who has 24.2% and 24.0% respectively. However, the designation with the highest proportion of health workers with low knowledge of integration are still the health assistants (34.0%).

Nevertheless, the designation of health workers was found to be associated with their attitude towards integration. Although, majority of respondents indicated a positive attitude about integration in each designation, this varies significantly across designations ($X^2 = 21.176$; p=0.002). Table 8 also showed that medical doctors has the highest proportion of negative attitude (45.8%) followed by Nurses/Midwife and Record/Data officer who has 28.9% and 27.3% of negative attitude respectively. On the other hand, the health assistants (88%), CHEW (86.4%) and CHO (84.1%) has the highest proportions of positive attitude towards integration.

Relatively, practice of integration is also observed to be related with the designations of respondents. More than half of the medical doctors (58.3%) have a bad practice of integration of HIV and SRH followed by the health assistants' and nurses who had 36.)% and 35.6% of bad practices respectively. The largest majority of good practice (75.0%) was observed among the CHO followed by CHEW (69.9%) and Record/Data Officer (69.7%) respectively. The association is statistically significant ($X^2 = 13.911$; p=0.031)

Discussion

The study was towards assessing the knowledge, attitude and practice of health care workers on sexual reproductive health and HIV services integration through the use of cross-sectional quantitative design. Respondents are mostly female nurse/midwife, Christian Yoruba by tribe and majorly work in the public facilities. The mean age of the respondents involved in this study was 38 years with standard deviation ± 9.74 .

The study showed that most of the respondents understood integration of SRH and HIV services and also, carried out service delivery to patients. Therefore, they are in accord with the calls for integration services (UNFPA, 2004). Participants reported that integration between SRH and HIV related services is beneficial as it improved coverage of vulnerable population, greater support for dual protection, improved quality of care and ensure program efficiency. This aligned with the findings of World Health Organization (WHO, 2004). There is capacity gap among the respondents as nearly half of them (43.7%) reported not trained. This was also observed in documentation as the findings from the study highlighted.

However, analysis of this study showed that participants have an average level (53.6%) of knowledge of integration services. In addition, findings from this study showed that respondents exhibited positive attitude towards integration of SRH and HIV services as they encourage clients, fellow health workers and others to access services because of its reliability and cost effectiveness (Stover, 2006). They also showed best practices towards the delivery of integration services. 79.2% of participants reported that patients received free of charge SRH and HIV services in their facility and many respondents said there isn't stock out essential.

Findings from the study showed that there is no significant association between the designations of respondents and their knowledge of integration of SRH and HIV services. However, the designation of health workers was found to be associated with their attitude towards integration. Although, majority of respondents indicated a positive attitude about integration, it varies significantly across designations. Furthermore, practice of integration was observed to be relatively related with the designations of

ISSN: 2520-3134

respondents. The largest majority of good practice was observed among the Community Health Officers. This might be as a result of the numbers of respondents administered with the questionnaire.

Conclusion

Successful implementation of sexual reproductive health and HIV services integration depends a lot on adequate knowledge, positive attitude and best practices of all health care personnel involved in the system.

Most of the facilities in the state are operating integrated services with most of the respondents from public health facilities. The findings from the study showed that participants have average knowledge of integration of SRH and HIV services. They also have a positive attitude to integrated services as most of them encourage health care workers and clients to participate in the system. This is capable of increasing clients' flow to the health facilities. Most of the respondents have good best practice of integration. However, there is capacity gaps identified among the participants identified. Almost half of them have not been trained and their practice of documentation is weak. They need to be trained on integration of SRH and HIV services and documentation of service delivery activities. Good documentation ensures the generation of quality data from which useful information that opinion leaders can use for making inform judgment and policy on integrated services can be obtained. The study also showed that the logistics management information system is very strong and with the free delivery of integration services to patients, there should be improved clients flow. For a successful implementation of the integration of services in the state, it is very crucial that identified gaps in this study is quickly addressed.

Recommendations

- There should be regular awareness, information, education and communication programs concerning sexual reproductive health and HIV services integration and its importance to health care workers. This will help them appreciate its importance and thus improve their attitude towards it.
- There should be training and retraining for data collection on integrated services to improve. This will help improve the quality of information available for opinion leaders to make useful judgment that will improve program implementation.
- Integration service is a public health system where collaboration with government, health facilities and implementing partners is very crucial. A close collaboration is essential for the effective implementation of sexual reproductive health and HIV services implementation.

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